

## Report on COOL TOOL TO RISK POOL –A Hands on Practical

<b>Date</b>	24 <sup>th</sup> September 2022
<b>Time:</b>	10:00 AM – 12:00 PM
<b>Venue:</b>	Seminar hall-5, 5 <sup>th</sup> Floor CMS Business School JAIN (Deemed-to-be University)
<b>Section:</b>	Cool Tool to Risk Pool
<b>Batch:</b>	2022-24 2021-2023
<b>Semester:</b>	1 <sup>st</sup> & 3 <sup>rd</sup> Sem
<b>Guest/Speaker Name:</b>	NA
<b>Guest/Speaker Designation</b>	NA
<b>Guest/Speaker Contact No &amp; Email Id:</b>	NA
<b>Guest/Speaker Company/ Institute Name:</b>	NA
<b>Faculty Coordinators Name:</b>	Dr. Jaykumar Padmanabhan Dr. Navaneeth kumar Dr. Vijaya G S Dr. Srinivas Rao K S Dr. Yavana Rani Dr. Srinivasan Yoganathan Dr. Vinoth kumar Dr. Abhunav Tiwary Dr. Ravishankar S Ulle
<b>Topic:</b>	Cool Tool to Risk Pool - Hands on Training
<b>Moderator (if any)</b>	NA
<b>No. of Attendees</b>	39, Attendance Sheet Attached
<b>Feedback:</b>	Yes, Attached
<b>Brochure: (if any)</b>	Yes
<b>Budget of the Program (if any):</b>	Attached
<b>Revenue Collected: (if any)</b>	NA

## 1. Introduction:

This activity aims to reduce customer response time (CRT) in post-sale operations of relatively moderate and high complex products. Examples: mobile phone, washing machine, digital cameras, laptop, watches, TV, car, bike etc.

**Venue (Outside/Inside the campus):** Seminar hall 5, SOLS Lab, 2<sup>nd</sup> Floor, CMS Business School, JAIN (Deemed-to-be University).

### Program Objectives:

- Recognize the principles of customer response time in post-sale activities through risk sharing.
- Create a prototype delivery platform utilizing risk sharing principles.
- Create the infrastructure and take the necessary steps to meet changing client response time needs

## 2. Relevance to PO, Relevance to PEO and PSOs

PO	Program Objective (PO)
PO1	PO1 - Apply knowledge of management theories and practices to solve business problems
PO2	PO2 - Develop analytical and critical thinking abilities for data-based decision making
PO3	PO3 - Understand, analyse and communicate global, economic, legal and ethical aspects of business
PO4	PO4 – Identify and apply trans-disciplinary tools and techniques for projects and solving problems
PO5	PO5- Lead oneself and others in the achievement of organizational goals and contribute effectively to a team environment
PO6	PO6 - Inculcate entrepreneurial mind-set for sustainability
PO7	PO7 - Imbibe value-based leadership for Excellence
PSO	Program Specific Objective (PSO)
PSO1	Demonstrate effective response to industry challenges by applying managerial tools and techniques for a sustainable society
PSO2	Appraise the complex specificities of Indian Business to garner global reputation
PSO3	Develop a holistic thinking solopreneur for a self-sufficient society

### **3. Activity Overview:**

- Students are made in teams of 6-8 each and will be provided the following details: a tentative distribution network design/structure along with necessary inputs like order lead time, delivery intervals/frequency, volume, mode of transport, nature of transport service provider, nature of packaging, order management process etc.
- Statement report of customer response from each service locations, along with stock levels of corporate warehouse of the parent company will be provided for reference.
- Teams should prepare an inventory analysis of “high”, “moderate” and “low” volume requirements of the specific products as RFP (request for proposal) as in the form of PO (purchase order).
- Purchase orders (PO) to be raised on monthly basis, and for consecutive 3 months to be prepared.

### **4. Guest/Speakers’ Profile: This information is important to prepare summary reports) : NA**

### **5. Summary and Key Learnings of the session: This information is important to prepare summary reports):**

- Recognize the principles of customer response time in post-sale activities through risk sharing.
- Create a model delivery platform leveraging the principles of risk sharing.
- Create the infrastructure and take the necessary steps to meet changing client response time needs.

### **6. Participant details: 39 Students participated.**

### **7. Details of Winners (if applicable): -**

1. Srishiti Shreya
2. Dandamudi sairaja

### **8. Details of the judges (if applicable): - Dr.Yoganathan**

**9. Attendance records:**

**JGI JAIN** | CMS BUSINESS SCHOOL  
Event: Cool Tool to Risk Pool – A hands on Practical  
Attendance Registration Form :

Sl No	Name	Signature
1.	HARI PRASAD	[Signature]
2.	Aakshant Kumar	[Signature]
3.	Nishtha Khater	[Signature]
4.	Tanmay Pandya	[Signature]
5.	Prajwal P.	[Signature]
6.	Akula Anandha Rao	[Signature]
7.	Vinay	[Signature]
8.	Poojith A. Chavan	[Signature]
9.	Nishantha	[Signature]
10.	Harish N	[Signature]
11.	Mohil S	[Signature]
12.	Kishori Chaudhan	[Signature]
13.	Kishor Kumar	[Signature]
14.	Makina M.H	[Signature]
15.	C. Ashish Prasad	[Signature]
16.	Riya Suman Bhat	[Signature]
17.	Kavya N	[Signature]
18.	Roshan G	[Signature]
19.	Ashwin S. PRABHU	[Signature]
20.	Surya Chandrabhaskar S	[Signature]
21.	Pratik N. Gowda	[Signature]
22.	Siddhant G.	[Signature]
23.	Srinivas A.	[Signature]
24.	Arunak Das Sharma	[Signature]
25.	Shubhdeep Bhatnagar	[Signature]
26.	Chandhodi Saurabh	[Signature]
27.	Shubh K	[Signature]
28.	VISHVASAGAR SL	[Signature]
29.	Thapa Kuntal A	[Signature]
30.	Vaishini T	[Signature]
31.	Mohammed Lachari Gagan	[Signature]
32.	Md. Akim	[Signature]
33.	SHARBAZ Kuran	[Signature]
34.	SRISHTI SHREYA	[Signature]
35.	Chitwan Kaur Sahni	[Signature]
36.	Shelva Jain	[Signature]
37.	MS. Anshuman Raza	[Signature]
38.	T. Anshuman	[Signature]
39.	P. Anshuman Lohade	[Signature]

**10. Participants’ Feedback, Feedback Analysis, and Attainment Calculation:**

**Feedback :**

Sl.	Name	The program/activity was relevant to my area of specialization	The program/activity enabled me to understand application of concept(s)	The program/activity provided an opportunity to apply my skill set
1	Hari Prasad	5	5	4
2	Aakshant kumar	3	4	5
3	Nishtha khater	5	5	5
4	Tanmay pandya	4	5	5
5	prajwal	5	4	5
6	Akula rao	4	4	4
7	vinay	5	5	5
8	poojith	5	3	4
9	Nishantha	4	5	4
10	harish N	5	5	5
11	mohil s	4	4	5

12	kushul sutrik	4	5	5
13	mahima MH	5	5	5
14	kavya n	4	5	4
15	roshan g	5	5	5
16	ashwin s prabh	4	5	5
17	Dandamudi sairoma	5	5	5
18	srishti shreya	5	4	4
19	varshini	4	3	4
20	smeha jain	3	4	4

**Feedback Analysis:**

Score	5	4	3	2	1	Total
Q1	10	8	2	0	0	20
Q2	12	6	2	0	0	20
Q3	12	8	0	0	0	20

**Attainment Calculation:**

Questions to Map Pos	Wt Score List of Pos & PSOs	5	4	3	2	1	Wt. Score	Max score	%age
		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree			
The program/activity was relevant to my area of specialisation	PO1 PO2 PO3 PO4 PO5 PO1 PO2 PO3 PO4 PO5	10	8	2	0	0	88	100	88%
The program/activity enabled me to understand application of concept(s)	PO1 PO2 PO3 PO4 PO5 PO1 PO2 PO3 PO4 PO5	12	6	2	0	0	90	100	90%
The program/activity provided an opportunity to apply my skill set	PO1 PO2 PO3 PO4 PO5 PO1 PO2 PO3 PO4 PO5	12	8	0	0	0	92	100	92%

POs	Q1	Q2	Q3	Captured By	Total Attainment Score	Level Achieved
PO1	88%			Q1	88%	3
PO2	88%	90%		Q1 Q2	89%	3
PO3						
PO4	88%		92%	Q1 Q3	90%	3
PO5		90%		Q2	90%	3
PO6	88%			Q1	88%	3
PO7			92%	Q3	92%	3
PSO1	88%	90%		Q1 Q2	89%	3
PSO2	88%		92%	Q1 Q3	90%	3
PSO3		90%		Q2	90%	3

## 11. Proposals for the Event/Programme:

To,

The Directors for kind approval  
Sub: Cool Tool to Risk Pool

The purpose of event is to build specific skills in all students. Two sessions of 2 hours each. The planned program date is 24<sup>th</sup> September 2022.

Respectable Director, your kind approval is requested for the conduct of the same.

The Dean has recommended this proposal.

Kind Regards

Faculty Coordinator  
Decision Science Area  
Signature

Dean  
Approval Authority  
Signature

Director  
Approval Authority  
Signature

## 12. Minutes of Meetings:

<b>Meeting Title</b>	Cool Tool to Risk Pool	
<b>Date of Meeting</b>	24 <sup>th</sup> September 2022	
<b>Meeting Venue</b>	Seminar hall :	
<b>Meeting Agenda</b>	Implementation of the Risk Pool Event Using a Cool Tool	
<b>In Attendance</b>	<b>Name</b>	<b>Title/Department/Organization</b>
	Dr. Jaykumar Padmanabhan	Associate Professor and LSCM Area Chair
	Dr. Navaneetha Kumar V	Professor and LSCM Area Chair
	Dr. G S Vijaya	Professor and Programme Coordinator- LSCM and SOM
	Dr. Yavana Rani S	Associate Professor
	Dr. Srinivasa Rao K S	Adjunct Professor
	Dr. Ravishankar S Ullé	Assistant Professor
	Dr. Vinoth Kumar V	Assistant Professor
	Dr. Yoganathan S	Assistant Professor
	Dr. Abhinav Tiwary	Assistant Professor
	Mr. Thilak Reddy C	Research Assistant
<b>Key Meeting Outcomes</b>		
	<ul style="list-style-type: none"> <li>• Understand the concepts of customer response time in post-sale operations through risk pooling.</li> <li>• Develop a model delivery platform using risk pooling concepts</li> <li>• Create infrastructure/measures to cater dynamic requirements of post-sale customer response time.</li> </ul>	

**13. Budget: -**

To,

Directors for kind approval

**Sub:** Cool Tool to Risk Pool

Cool Tool to Risk Pool is scheduled to be conducted on 24<sup>th</sup> Sep 2022, in Seminar Hall 5, CMS Business School, Sheshadri Road, Bengaluru.

The following are the requirements for the same:

Sl. No.	Details	Units	Amount (₹)
1	Packets party cards	5	2500
2	Event items – Beads and	500	4872
	Craft items	80	
		TOTAL	7372

Total in Words: Rupees Seven Thousand Seventy-Two Only

Director, kind approval is requested for conducting the Cool Tool to Risk Pool Event, and incurring the expenses Rupees Seven Thousand Seventy-two Only towards the same.

The Dean has recommended this proposal.

Kind Regards,

Faculty Coordinator  
Decision Science Area  
Signature

Dean  
Approval Authority  
Signature

Director  
Approval Authority  
Signature



## 16. Trailing Emails/communications:

Fwd: Request for Materials for SOLS club activity, 24th September 2022 Inbox x 📧 🔗

**D** Dr. G.S. Vijaya  
to me ▾

Wed, Sep 28, 2:00 PM (2 days ago) ☆ ↶ ⋮

----- Forwarded message -----

From: Dr. G.S. Vijaya <[dr.vijayags@cms.ac.in](mailto:dr.vijayags@cms.ac.in)>

Date: Fri, Sep 23, 2022 at 4:21 PM

Subject: Re: Request for Materials for SOLS club activity, 24th September 2022

To: Harsha S <[harsha@cms.ac.in](mailto:harsha@cms.ac.in)>, Rajani Rajani <[rajani@cms.ac.in](mailto:rajani@cms.ac.in)>, MBA Office <[mbaoffice@cms.ac.in](mailto:mbaoffice@cms.ac.in)>

Sir,

Charan sir in the office informed us that we should get the beads and cones purchased from the students and the expenses will be reimbursed once the bill is produced (along with the conveyance).

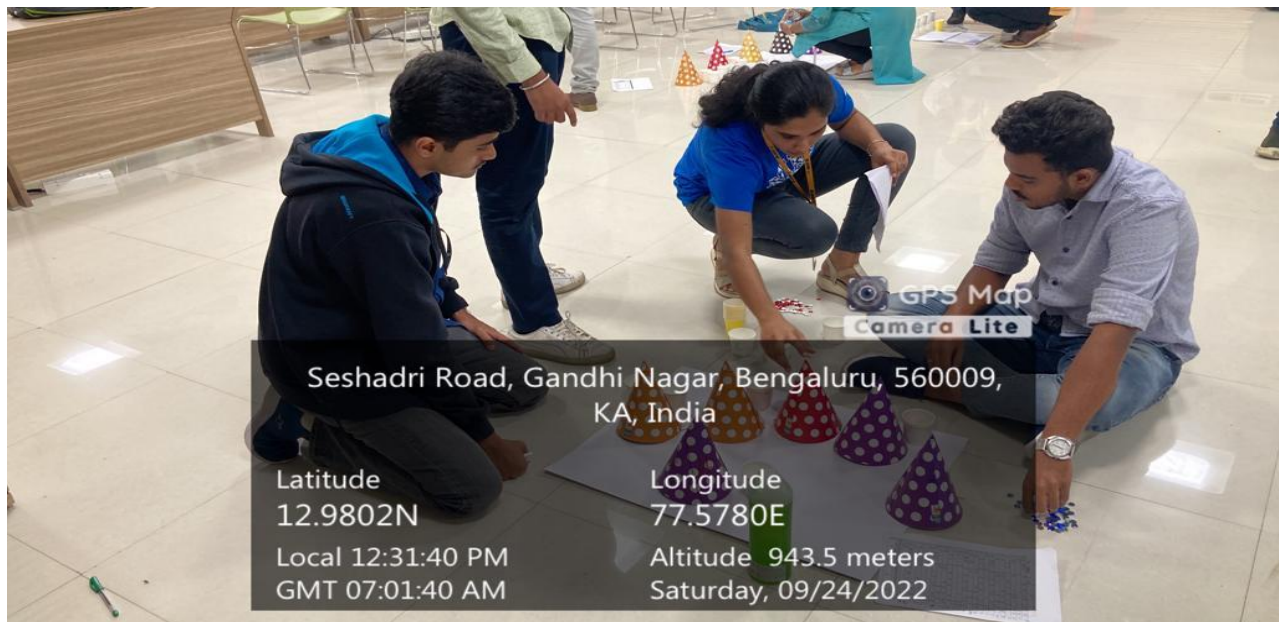
According to the information received from the students, it may cost roughly around Rs. 7000 to Rs.9000

Kindly advise on the same.

Regards,  
Dr.G.S.Vijaya

## 14. Any other related details: -

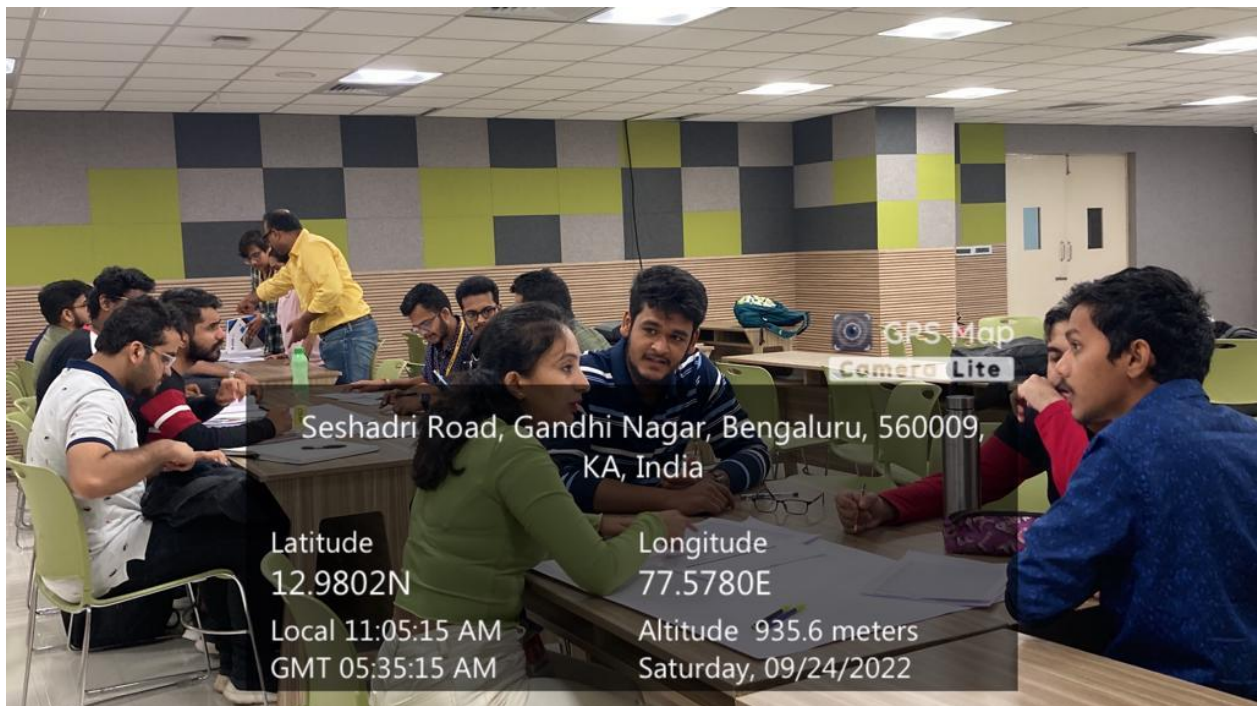
## 15. Pictures for the Event:



*Fig : 1.1 Cool Tool to Risk Pool Event held on 24/09/2022 in JAIN CMS BUSINESS SCHOOL.*



*Fig : 1.2 Cool Tool to Risk Pool Event held on 24/09/2022 in JAIN CMS BUSINESS SCHOOL.*



*Fig : 1.3 Cool Tool to Risk Pool Event held on 24/09/2022 in JAIN CMS BUSINESS SCHOOL.*